Becoming a COVID-19 Vaccine Provider: Commonly Asked Questions

1. Is the COVID-19 vaccine free to providers?
   Yes! Providers can obtain the vaccine at no extra cost for their clinics. A provider cannot charge a patient for the COVID-19 vaccine they provide but can bill insurance for the vaccine administration fee (NM Medicaid currently reimburses $40 per COVID injection).

2. Who can give COVID-19 vaccines?
   Any provider who registers as a COVID-19 vaccine provider with NMDOH.

3. What is the minimum quantity to order for the vaccine?
   The minimum quantity to order for Pfizer is 450 doses, for Moderna is 140 doses, and for J&J is 100 doses.

4. What if our clinic needs a smaller amount of Pfizer?
   NMDOH has partnered with several COVID-19 vaccine providers around the state as HUB Sites to re-distribute smaller amounts of Pfizer vaccine.

5. Where do I find information about vaccine administration?
   Guidance can be found on the manufactures website (Pfizer, Moderna, Janssen), NMSIIS Reports, as well as on the CDC’s website: COVID-19 Vaccination Clinical and Professional Resources.

6. Who do I contact if I am having issues completing agreements or accessing NMSIIS?
   The NMDOH Immunization Program can assist with all COVID-19 Vaccine Provider agreements and NMSIIS access. You can reach them by email at covid.vaccines@state.nm.us or by phone at 833-882-6454.

7. What are the storage requirements for COVID-19 vaccines?
   COVID-19 vaccines can now be stored in refrigerators. An ultra low temperature (ULT) freezer is no longer required. Each brand varies by how long it can stay in the fridge (before puncture): Janssen is 6 months, Pfizer is 31 days, and Moderna is 30 days.

8. How should a provider address wastage of COVID-19 vaccines?
   The CDC recommends vaccinating every eligible person, even if it means wasting doses.

For inquiries, email covid.vaccines@state.nm.us or refer to the webpage www.takecarenm.org